



To Families,

HHOOSH enrolments for 2020 will be opening on Monday 11 November at 7:30am via [My Family Lounge](#).

HHOOSH is a 72 place centre, which means permanent bookings are limited to 72 children per session.

Bookings will be allocated firstly to existing families that renew their current permanent bookings, secondly to those on the waitlist, and then on a "first come, first serve" basis for new booking requests (for both new and existing families).

We are giving existing families a five-day window to renew their current permanent bookings for 2020. If we have not received your renewal prior to 7:30 am on Friday 15 November, your current permanent bookings will no longer be held for 2020. If you would like to keep your days as they are, you must login to My Family Lounge and update the enrolment form and select "submit". All new enrolments will be open on Monday 18th November.

All centre policies are available on our website.

How to enrol

- Login or register to [My Family Lounge](#)
- If you are unsure of your login details, your username is the primary contact's email address. We suggest you determine what your login details are prior to the commencement of the enrolments process to avoid disappointment.
- If required, you can use the username to reset your password.

For families with existing permanent bookings

- To retain the same permanent booking that you already hold, you must submit the enrolment form, keeping your current bookings as they are.
- To request a new permanent booking or to change your days, you must also request this in CURRENT BOOKINGS and ensure you update the number of days accordingly.

For families that are new to the service or who use the service for casual bookings

- To request a new permanent booking, you must do this in BOOKING REQUESTS – NEW REQUEST and follow the steps.

Please note: Enrolment updates must be completed on a computer, as mobile and tablet devices will not work effectively;

You must complete your child's enrolment form online (select SUBMIT) and ensure ALL fields, including a direct debit form, are completed; and

Your child's enrolment will NOT be accepted until the full enrolment information is completed and submitted online.

Fee schedule 2020

2020 Fees	Permanent Rate (per session)	Casual Rate (per session)
Before School Care	\$12.50	\$14.50
After School Care	\$21.50	\$23.50

Please do not hesitate to contact Natalie, if you have any queries or need some assistance with My Family Lounge.

Regards,

HHOOSH Committee

Jenna Morrow, Mandy Pattinson, Sally Wentriri